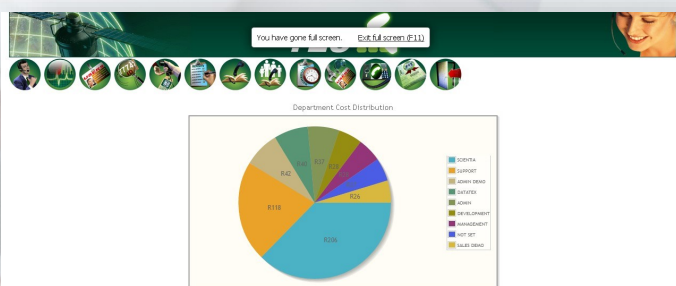# TES-TNG Enterprise Server

is a **web-based** Telephone Management System that allows you to **maximise** the control you have over your telephone usage and expenditure.

You can keep track of the usage between different **extensions, departments or branches** so that projections can be made and budgets allocated accordingly.

TES provides various reports to support your company in saving telephone costs.

COST DISTRIBUTION

BUSY HOUR

KEY FEATURES

- Consolidates multiple branches' information into a single company view.

- Detail, summary, abuse reports and more available.

- Allocates billing information from various service providers to respective TES users to produce an overall view of usage per user.

- Company level phone book with CSV import and export features.

- Business vs. private can be classified per number, per user or per call through number identification.

- Call Classification provides the ability to bill clients for professional services provided through company telecommunications infrastructure.

- The multi-tier billing engine allows for simplified billing options and invoice functions.

- Multiple user access levels - by user, department, branch and company.

- Graphical dashboard page with key indicators per access level.

- User generated graphs.

- All access can be setup according to access level required.

- Various people can access TES at the same time, from any device.

- Users have access to their own call information.

- Simplified bulk email distribution.

TES is PABX independent and will fit to your company needs whether you prefer an onsite or hosted solution.

HOSTED

- Monthly billing per monitored device
- Latest software at all times
- Managed by Datatex
- Data stored in iReCall TES cloud
- Minimal hardware required

ONSITE

- Once-off purchase with annual license fee
- Auto updates available to all SLA clients
- Managed by client
- Data stored on onsite TES server
- Hardware or virtual machine required

Feel free to contact us if you would like further information on TES You can contact us on 021 592 4033 or at sales@datatex.co.za

ANOTHER INNOVATIVE PRODUCT BROUGHT TO

D

DATATEX
TRANSCENDING TELEPHONY SOLUTIONS